

# Fact sheet

# Understanding your grid connected electricity bill

This is what your Aurora electricity bill looks like, where to find things and what they mean.

**1** Mr L M Residential  
30 Electric Drive  
HOBART TAS 2000

**2** Account number  
50000000 0 00

**7** Amount due  
\$82.80

**3** Account title  
Pay by  
29 October 2009

**4** STATEMENT FOR THE PERIOD 12 JULY 2009 TO 10 OCTOBER 2009

	Debit (\$)	Credit (\$)
OPENING BALANCE:	98.20	
<b>CHARGES:</b>		
11 Oct 2009 30 Electric Drive Charge period 12 Jul 2009 to 10 Oct 2009	82.80	
<b>PAYMENTS:</b>		
30 Jul 2009 Hobart Post Office		98.20
<b>OTHER ITEMS:</b>		
<b>CLOSING BALANCE:</b>	82.80	

**6** Account number  
50000000 0

**7** Amount due  
\$82.80

**8** Pay by  
29 October 2009

**10** Electricity Charge Summary for Dwelling at 30 Electric Drive Hobart 7000  
Installation 319680 for the period 12 Jul 2009 to 08 Oct 2009 (91 days)

**11** Total of Residential light and power - Tariff 31 110.84  
Total of Hot Water - Tariff 41 39.09  
Total of Export Grid Connected - Residential -67.13  
**TOTAL** 82.80

**12** Residential light and power - Tariff 31

Charges	From	To	Units	Multiplier	Quantity	Rate(\$)	Amount
Residential light and power - Tariff 31					91 Days	0.664140	60.44
Meter B775962	7060	7322	262		262kWh		50.40
Energy Step 1					262kWh	0.192360	50.40
Hot Water - Tariff 41					91 Days	0.125880	11.46
Meter B908174	32975	33225	250		250kWh		27.63
Energy Step 1					250kWh	0.11050	27.63
Export Grid Connected - Residential					349kWh		-67.13
Meter B772962	13286	13635	349		349kWh		-67.13
Energy Step 1					349kWh	-0.192360	-67.13
<b>Total</b>							<b>82.80</b>
Includes GST Payable of							7.52

**13** TAX INVOICE  
Mr L Residential 30 Electric Drive, Hobart 7000  
Electricity Charge for Dwelling at 30 Electric Drive Hobart 7000  
Installation 1234 for the period 12 Jul 2009 to 10 Oct 2009 (91 days)  
The NMI for this supply is 8002169521.

**14** Average daily usage (kWh)  
This Account 9.5  
Same time last year 10.8

**15** Average daily cost (\$)  
0.91

**16** Approximate next reading date  
02-Sep-2009

**17** For Account Enquiries 1300 132 003. Interstate callers (03) 6237 3400. The Aurora Energy internet homepage is located at [www.auroraenergy.com.au](http://www.auroraenergy.com.au) For emergencies & services difficulties, please call 13 2004 24 hours a day.

**18** AUTOMATED PAYMENTS  
• Paying by Direct Debit: Through your financial institution. For further information phone 1300 132 003.  
• Use CentrePay to arrange regular deductions from your Centrelink payment, simply call Centrelink or contact Aurora on 1300 132 003 to request a CentrePay deduction form  
Paying by TELEPHONE & INTERNET BANKING - BPAY  
Call your bank, credit union or building society to make the payment from your cheque, savings or credit card account.  
More info: [www.bpay.com.au](http://www.bpay.com.au)

PAYING BY INTERNET: Your reference no. 987654321  
• [www.auroraenergy.com.au](http://www.auroraenergy.com.au)  
Paying in Person: Your reference no. 987654321  
• Australia Post  
• Service Tasmania shops

PAYING BY MAIL: Post payments with this portion to AURORA ENERGY Pty Ltd, LOCKED BAG 4, HOBART, 7001

Please note this is a sample bill only - figures are representative.

- Your name and mailing address.
- Your account number. This is the number you should quote when requiring more information about your account or logging in online.
- The title of your account.
- The total of all charges relating to the supply and use of electricity at the premises to which this statement applies.
- The payments made since your last statement, including the dates payments were made.
- The payment slip shows account number, amount due and pay by date.
- The amount due for payment. This will appear as the "Opening Balance" on your next statement.
- This box may contain a message, which is specific to your particular account, or a general information message.
- The premise(s) to which the statement applies.
- Your installation number. This is the unique number assigned to your property.
- The summarised breakdown of charges.

- The detailed breakdown of charges.
- Your services charge, meter charge, demand or energy rate. Your energy rate may include 'steps' if applicable.
- Details of units exported back to the grid.
- Energy rate of units exported back to the grid.
- Amount credited to your account for exported energy.
- Our Customer Service Centre's phone number should you have any further queries relating to your statement.
- Details of payment methods available to Aurora Energy customers.

For more information about electricity for your home please contact Aurora on:

Residential customers **1300 13 2003**

Business customers **1300 13 2045**

[www.auroraenergy.com.au](http://www.auroraenergy.com.au)

