



Your guide to *residential* rates and charges.

*Effective from 1 July 2010 until the start
of a new determination of retail prices*

The following tariff schedule is published under the provisions of the *Electricity Supply Industry Act (1995)* and is to apply from 1 July 2010.

The tariffs have been approved by the Electricity Regulator as being within the maximum prices determined under the Electricity Supply Industry (Price Control) Regulations 2003.

The following schedule should be read in conjunction with Aurora's Standard Tariff Agreement, Terms and Conditions and Customer Charter, which are available at www.auroraenergy.com.au or by calling **1300 13 2003**.

The following electricity rates and charges are available for private residential dwellings. They do not apply to tourist or hostel accommodation or commercial premises.

Standard Residential Rates (GST included).

Light and power

Fixed Charges	73.862 c/day
Energy Rate (all kWh)	20.823 c/unit

Hot water

Fixed Charges	14.306 c/day
Energy (all kWh)	12.558 c/unit

For more information on residential electricity rates and charges, visit www.auroraenergy.com.au or call

1300 13 2003



www.auroraenergy.com.au

Information is current as at July 2010.

HydroHeat (hot water and space heating*)

*A minimum output of 3,5kW in the main living area applies for space heating under HydroHeat.

Fixed Charges	14.306 c/day
Energy Rate	12.558 c/unit

OffPeak

With afternoon boost

Fixed Charges	18.127 c/day
Energy Rate	10.110 c/unit

Night only

Fixed Charges	18.127 c/day
Energy Rate	9.522 c/unit

Schedule of Supply Fees

(unchanged from 2009/10)

Change of tariff or charging of supply by a different method under a particular tariff..... **\$75.28**

Supply given under additional tariff..... **\$75.28**

Supply given under additional tariff where an additional circuit is needed..... **\$148.27**

New application for supply for an installation which is or has previously been connected to Aurora supply..... **\$75.28**

Reconnection of all or part of an electrical installation after disconnection requested by the customer while in constant occupancy **\$75.28**

Special meter reading taken at customer's request ... **\$75.28**

Attendance by an authorised officer of Aurora at premises to disconnect supply for which payment is overdue:

Where payment of the overdue account is made **\$30.07**

or

Where payment of the overdue account is not made and the supply is disconnected and subsequently reconnected..... **\$60.14**

Deposit for test of accuracy of a meter at the customer's request..... **\$96.95**

Time switch adjustment at customer's request..... **\$96.95**

Late payment fee for accounts not paid in full by the fifth day past the due date (Pensioner, Health Care Card and other exemptions apply)..... **\$5.00**

More information?

Fixed Charges are made up of meter reading, meter capital cost recovery, billing costs and some of the costs of maintaining and connecting to the electricity distribution system.

Energy Rate is the charge for each unit of electricity (kWh) used which covers the cost of generating the power and some of the transmission and distribution costs.

Quarter means a period of 91 days.

Pensioner Rebate is provided by Aurora to eligible pensioners as a community service obligation which is funded by the State Government.

Goods and Services Tax (GST) Prices include GST.