

Fact sheet

Understanding your residential natural gas bill

This is what your Aurora natural gas bill looks like, where to find things and what they mean.

1 Mr Residential Customer
46 Gasworks Rd
HOBART TASMANIA 7000

2 Account number
98765432 1 00

3 Gas Account

4 STATEMENT FOR THE PERIOD 11 JUNE 2008 TO 9 SEPTEMBER 2008

	Debit (\$)	Credit (\$)
OPENING BALANCE:	474.40	
CHARGES:		
08 Sep 2008 46 Gasworks Rd Charge period 29 May 2008 to 28 Aug 2008	611.19	
PAYMENTS:		
23 Jun 2008 Aurora Website		474.40
OTHER ITEMS:		
CLOSING BALANCE:	611.19	

5 26 September 2008

6 Account number
98765432 1 00

7 Amount due
\$611.19

8 26 September 2008

9 Gas Charge Summary for Dwelling
at 46 Gas Works Road Hobart 7000
Installation 2468 for the period 29 May 2008 to 28 Aug 2008 (92 days)

10 TOTAL
611.19

11 TAX INVOICE
Mr R. Energy 46 Gas Works, Hobart 7000
Gas Charge for Dwelling at 46 Gas Works Road Hobart 7000
Installation 2468 for the period 29 May 2008 to 28 Aug 2008 (92 days)

12 41.778100

Charges	From	To	Units	Multipier	Quality	Rate(\$)	Amount
Residential Gas							
Gas Daily Charge					92 Days	0.7100	65.32
Gas Energy Charge							
Meter 08824450	1784	2498	714	41.7781	29829 MJ		
Energy Step 1					29829 MJ	0.0183	545.87
Total							611.19
Includes GST Payable							55.98

13 Average daily usage (MJ)
This Account 324.2
Same time last year 0.0

14 14

15 Average daily cost (\$)
This Account 6.64
Same time last year 0.0

16 6.64

17 Your Gas Consumption over the last 12 months:

Meter	Period	Consumption
08824450	13 Sep 2007 to 30 Nov 2007	28535 MJ
08824450	01 Dec 2007 to 27 Feb 2008	31743 MJ
08824450	28 Feb 2008 to 28 May 2008	31229 MJ
08824450	29 May 2008 to 28 Aug 2008	29829 MJ

Please note this is a sample bill only - figures are representative.

- Your name and mailing address.
- Your account number. This is the number you should quote when requiring more information about your account or logging in online.
- The title of your account.
- The total of all charges relating to the supply and use of natural gas at the premises to which this statement applies.
- The payments made since your last statement, including the dates payments were made.
- The payment slip shows account number, amount due and pay by date.
- The amount due for payment. This will appear as the "Opening Balance" on your next statement.
- This box may contain a message, which is specific to your particular account, or a general information message.
- The premises to which the statement applies.
- The summarised breakdown of charges.
- National meter identifier – this number is allocated by your gas distributor to identify your home or business as having a natural gas connection. As long as you continue to have natural gas supplied to your home this number will never change.
- The detailed breakdown of charges.
- Your services charge, meter charge, demand or energy rate. Your energy rate may include 'steps' if applicable.
- This number is used to identify the meter that is attached to your home or business. Each meter has its own number and if your meter is changed (e.g. due to maintenance or upgrades) the new meter will have its own identification number.
- Megajoule – a joule is the basic unit of energy used in the natural gas industry. Your natural gas usage is calculated in megajoules (MJ). There are 1 000 000 joules in 1 MJ.
- Your gas account will display your gas consumption over the past 12 months.
- Details of payment methods available to Aurora Energy customers.

For more information about natural gas for your home please contact Aurora on:

Residential customers **1300 13 2003**
Website www.auroraenergy.com.au

