



## Your guide to *residential rates and charges.*

*Effective from 1 July 2009 until 30 June 2010*

The following tariff schedule is published under the provisions of the Electricity Supply Industry Act (1995) and is to apply for the twelve months beginning 1 July 2009.

The tariffs have been approved by the Electricity Regulator as being within the maximum prices determined under the Electricity Supply Industry (Price Control) Regulations 2003.

The following schedule should be read in conjunction with Aurora's Standard Tariff Agreement, Terms and Conditions and Customer Charter, which are available at [www.auroraenergy.com.au](http://www.auroraenergy.com.au) or by calling **1300 13 2003**.

The following electricity rates and charges are available for private residential dwellings. They do not apply to tourist or hostel accommodation or commercial premises.

### Standard Residential Rates (GST included).

#### Light and power

Fixed Charges.....	69.685 c/day
Energy Rate (all kWh)	
First 500 units/quarter.....	19.646 c/unit
Next 1000 units/quarter.....	19.646 c/unit
Remainder units/quarter.....	19.646 c/unit

#### Hot water

Fixed Charges.....	13.497 c/day
Energy (all kWh).....	11.847 c/unit

#### HydroHeat (hot water and space heating\*)

\*A minimum output of 3.5kW in the main living area applies for space heating under HydroHeat.

Fixed Charges.....	13.497 c/day
Energy Rate.....	11.847 c/unit

#### OffPeak

With afternoon boost

Fixed Charges.....	17.102 c/day
Energy Rate.....	9.538 c/unit

Night only

Fixed Charges.....	17.102 c/day
Energy Rate.....	8.984 c/unit

### Schedule of Supply Fees

Change of tariff or charging of supply by a different method under a particular tariff..... **\$75.28**

Supply given under additional tariff..... **\$75.28**

Supply given under additional tariff where an additional circuit is needed..... **\$148.27**

New application for supply for an installation which is or has previously been connected to Aurora supply..... **\$75.28**

Reconnection of all or part of an electrical installation after disconnection requested by the customer while in constant occupancy..... **\$75.28**

Special meter reading taken at customer's request... **\$75.28**

Attendance by an authorised officer of Aurora at premises to disconnect supply for which payment is overdue:

Where payment of the overdue account is made..... **\$30.07**

or

Where payment of the overdue account is not made and the supply is disconnected

Deposit for test of accuracy of a meter at the customer's request..... \$96.95

Time switch adjustment at customer's request..... \$96.95

Late payment fee for accounts not paid in full by the fifth day past the due date (Pensioner, Health Care Card and other exemptions apply)..... \$5.00

## More information?

**Fixed Charges** are made up of meter reading, meter capital cost recovery, billing costs and some of the costs of maintaining and connecting to the electricity distribution system.

**Energy Rate** is the charge for each unit of electricity (kWh) used which covers the cost of generating the power and some of the transmission and distribution costs.

**Quarter** means a period of 91 days.

**Pensioner Rebate** of 87.31 ¢/day is provided by Aurora to eligible pensioners as a community service obligation which is funded by the State Government.

**Goods and Services Tax (GST)** Prices include GST.

For more information on residential electricity rates and charges, visit [www.auroraenergy.com.au](http://www.auroraenergy.com.au) or call

**1300 13 2003**



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Information is current as at July 2009.