

# Gas rates and charges

Residential and small business  
gas customers



Gas rates and charges | January 2020  
[auroraenergy.com.au](http://auroraenergy.com.au)



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## Residential

The following rates are available for private residential dwellings using less than 1 TJ p/a: **4.0203 cents (\$0.040203) per megajoule plus a daily charge of 55.00 cents.**

## Small business\*

The following rates are available for business customers using less than 1 TJ p/a: **4.2868 cents (\$0.042868) per megajoule, plus a daily charge of 138.60 cents.**

\*This charge applies to commercial businesses using less than 1,000 GJs (or 1,000,000 MJs) of gas per annum. If your business uses more than 1,000 GJs of gas please contact Aurora Energy on **1300 132 045** to discuss your pricing options.

## Definitions

1 megajoule (MJ) = 1 million joules

1 gigajoule (GJ) = 1,000 megajoules

1 terrajoule (TJ) = 1,000 gigajoules

Your gas account will show gas consumption in MJ.

## Service charges and fees

The table details charges that may apply during the course of your agreement with Aurora Energy. The new connection fee is determined by the Distributor and is based on the length of the service line required and the anticipated load on the connection. This fee will be confirmed to you prior to the Distributor making the connection.

This information is effective 1 January 2020; however, Aurora Energy may vary rates and service charges at any time and notify customers of such changes. To check your rates and charges please visit [auroraenergy.com.au](http://auroraenergy.com.au)

| Service charges and fees   |                      |                      |
|--|----------------------|----------------------|
|  | Residential          | Small business       |
| New connection   | Price on application | Price on application |
| Reconnection – business hours  | \$110                | \$110                |
| Reconnection – after hours   | \$275                | \$275                |
| Final/special read – business hours                                  | \$110                | \$110                |
| Final/special read – after hours                                     | \$275                | \$275                |
| Disconnection – business hours                                       | \$110                | \$110                |
| Disconnection – after hours  | \$275                | \$275                |
| Meter re-location  | Price on application | Price on application |
| Meter testing (if found accurate)                                    | \$110                | \$330                |
| Late connection fee – not consuming gas within 90 days of connection | \$2,500              | \$2,500              |
| Supply pressure alteration   | Price on application | Price on application |
| Overdue account fee  | \$5                  | \$5                  |
| Other services requested by customer                                 | Price on application | Price on application |

The rates, charges and fees referred to in this brochure are GST inclusive.