

# aurora+

Take control of your power.



aurora+ is more than just an app – it is a complete change in the way you use, manage and pay for your energy.

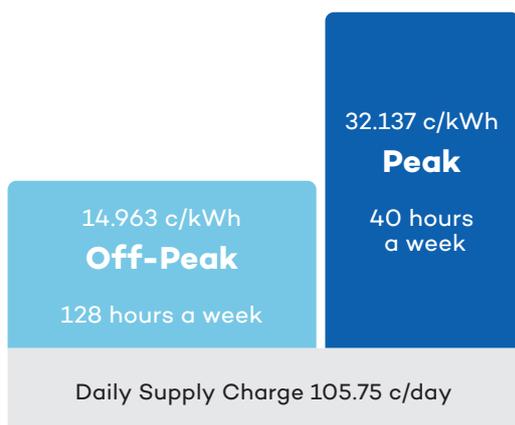
## Find the right plan for your household

### Are you an off-peaker?

On this plan, you'll have cheaper off-peak times to run your power. The peak rate only runs during weekday mornings and evenings. The rest of the time, including all weekend is off-peak!

#### You're an off-peaker if:

- You use most of your power during the day.
- You use a lot of power on the weekends.
- You're open to changing habits to save on power.



*"I've had aurora+ for a week and have already noticed a huge difference. We went from an astronomical \$19 per day to \$7 by switching from the flat rate tariff to peak/off peak."*

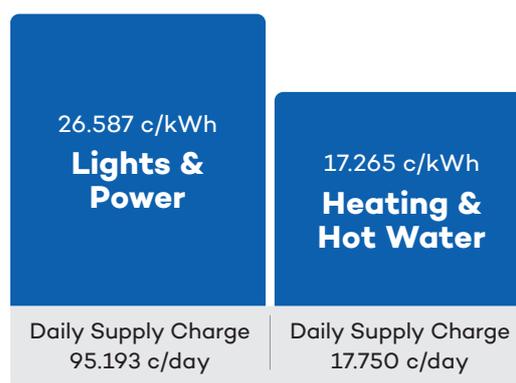
- Alison

### Are you a flat rater?

On the residential flat rate plan you will have two different tariffs. One for lights and power and one for wired in heating and electric hot water.

#### You're a flat rater if:

- You have wired in heating (like a heat pump) and electric hot water.
- You use most of your power on weekday mornings and evenings.
- You want to use power when it suits you, without thinking about it.



*"Really happy we switched. We love the little tips too. Being able to see our usage from the previous day allows us to make little changes to keep costs down."*

- Debra

## Why switch?

- + No more quarterly power bills.
- + More control to adjust your energy use.
- + View your power usage and check your balance to avoid bill surprises.
- + Top up your account whenever it suits you.
- + 24/7 access to your account from mobile, laptop or tablet.
- + If you choose our peak and off-peak plan, you can see when it's cheaper and take advantage of the off-peak times.

## Fees and charges

There is a product fee of just 11c per day.

There is no upfront cost for the meter exchange. Sometimes extra work is required before a meter can be safely exchanged. If this happens we won't exchange your meter and we'll contact you to let you know what happens next.

## Once you've signed up

- When you sign up for aurora+ we may need to switch you to an advanced meter.
- We'll notify you with a day and time that we will be there. We'll give you at least four days notice.
- Your meter exchange will take a couple of hours and we need safe and clear access to your meter and sub-boards.
- You'll get one last quarterly bill for the old meter and then you can start paying and accessing your info via the aurora+ app.
- You'll receive a Welcome Pack that has all the details you need to set up the app and start seeing your energy use from day one of installation.

## Find out more

Go to [auroraenergy.com.au](https://auroraenergy.com.au) or give us a call on **1300 132 030**.

## Make the switch

It only takes three simple steps to make the switch to aurora+.



**Go to [auroraenergy.com.au](https://auroraenergy.com.au).**



**Choose 'get the app'.**



**Fill in the connection form and we'll take care of the rest.**

