

1. These terms and conditions contain information about eligibility and the prizes for the 'aurora+ Sign Up Competition'.
2. The promoter of the Competitions is Aurora Energy Pty Ltd (ABN 85 082 464 622) of 50 Elizabeth St, Hobart, Tasmania 7000 ('Promoter').
3. Entry is open to all residential customers of the Promoter.
4. Entrants which fulfil any of the following criteria are ineligible to win:
  - (a) The Promoter's employees and their immediate families;
  - (b) Contractors of the Promoter and their immediate families; and
  - (c) Agents of the Promoter (including agencies associated with the Competitions) and their immediate families.
5. The Competitions will commence on 28 November 2020 and conclude on 17 Jan 2021 (the 'Promotion Period').
6. An entry for the aurora+ Sign Up Competition will be valid if the entrant signs up to aurora+ with the Promoter within the Promotion Period.
7. There is one prize for the aurora+ Sign Up Competition. The prize is two nights accommodation for two people in a signature suite at Saffire Freycinet, the accommodation package is inclusive of breakfast, lunch, dinner, in-suite mini bar, and selected beverages for two people as well as a \$150.00 credit to use on their spa or signature experiences. The prize is valued at \$4,800.00.
8. The winner of the Competition will be decided via a random draw. The prize is not transferable to another account holder, cannot be redeemed for cash and cannot be refunded. The winner will be notified by telephone and/or email.
9. The Saffire Freycinet accommodation package will be sent as soon as reasonably practicable after notification to the winner.
10. The Promoter reserves the right to verify the validity of entries and reserves the right to disqualify any entrant for tampering with the entry process or submitting an entry that is not in accordance with these terms and conditions.
11. The Promoter reserves the right to request the winner to provide proof of identity and residency at the nominated prize delivery address. Identification considered suitable for verification is at the discretion of the Promoter.
12. If for any reason this Competitions are not capable of running as planned (including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration security, fairness, integrity or proper conduct of these Competitions), the Promoter reserves the right to disqualify any individual who tampers with the entry process, and to cancel, terminate, modify or suspend the Competitions.
13. The Promoter is not responsible for any problem with or technical malfunction of any computer online systems, servers, relevant service provider(s), computer equipment, software, or any combination thereof, including any injury or damage to entrants resulting from participation or sending or receiving of any communication or of any materials in these Competitions.
14. Except for any liability that cannot by law be excluded, the Promoter (including its respective officers, employees and agents) is not responsible for and excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in reward value to that stated in these terms and conditions; (e) any tax liability incurred by a claimant; or (f) use of a gift.
15. The Promoter's decision in relation to any aspects of the Competitions are final and binding on every person who enters and no correspondence will be entered into.
16. The Promoter reserves the right in its sole discretion to disqualify any individual who the Promoter has reason to believe has breached any of these conditions, or engaged in any unlawful or other improper misconduct calculated to jeopardise the fair and proper conduct of the Competitions. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
17. The collection, use and disclosure of personal information provided in connection with these Competitions is governed by the Promoter's privacy policy and applicable privacy law. A copy of the Promoter's privacy policy may be found on at [www.auroraenergy.com.au](http://www.auroraenergy.com.au).

19. In the case of the intervention of any outside agent or event which naturally changes the result or prevents or hinders its determination, including but not limited to vandalism, natural disasters, acts of God, civil unrest, strikes; the Promoter may in its absolute discretion cancel the event and recommence it from the start on the same conditions subject to applicable State regulations.