

**Struggling
to pay your
power bill?**

We can help.



We want to keep you connected.



Payment Plans

If you need some extra time, we have 12 or 18 month payment plans available.



Payment Extensions

You can extend the due date of your bill or pay it off with smaller payments over three months.



COVID-19 Support

If you've been affected by COVID-19, we can help. We've set up a customer support fund of \$5 million.



YES Program

Our Yes (Your Energy Support) program can help you take control over your power bills. For the next six months, we'll even cover up to 2 of your fortnightly payments.

*Conditions apply, contact us for more info.

Our friendly local team is here to help you get on top of your power costs.

Please call us on **1300 132 003**

8am to 6pm, Mon to Fri