

# Struggling to pay your power bill?

## We can help.



### Payment Plans

If you need some extra time, we have 12 or 18 month payment plans available.



### Payment Extensions

You can extend the due date of your bill or pay it off with smaller payments over three months.



### COVID-19 Support

If you've been affected by COVID-19, we can help. We've set up a customer support fund of \$5 million.



### YES Program

Our Yes (Your Energy Support) program can help you take control over your power bills. For the next six months, we'll even cover up to 2 of your fortnightly payments.

\*Conditions apply, contact us for more info.

We want to keep you connected. Our friendly local team are here to help you get on top of your power costs.

**Please call us on 1300 132 003**

8am to 6pm, Mon to Fri or visit [auroraenergy.com.au](http://auroraenergy.com.au)

