

**Struggling  
to pay your  
power bill?**

**We can help.**



# We want to keep you connected.



## Payment Plans

If you need some extra time, we have 12 or 18 month payment plans available.



## Payment Extensions

You can extend the due date of your bill or pay it off with smaller payments over three months.



## COVID-19 Support

If you've been affected by COVID-19, we can help. We've set up a customer support fund of \$5 million.



## YES Program

Our Yes (Your Energy Support) program can help you take control over your power bills. For a limited time, we'll even cover one fortnightly payment each quarter (up to \$200)\*

\*Conditions apply, contact us for more info.

Our friendly local team is here to help you get on top of your power costs.

Please call us on **1300 132 003**

8am to 6pm, Mon to Fri