



Winter energy saving tips

Tasmania's cold climate can have a big impact on power bills, especially during the winter months. Try these easy energy saving tips at home.



Keep the heat

Heat only the rooms you're using and set your thermostat between 18°C-21°C.



Curtains for warmth

Close your curtains before the sun goes down to keep the warmth inside.



Block the breeze

Seal up gaps on windows and under doors with weather seal tape or draught stoppers.



Take shorter showers

Hot water uses a lot of energy. Keep showers to under 5 minutes.



Put on layers

Before turning on your heater, keep warm with a jumper and thick socks.



Scan the QR code for more energy saving tips



Need support to pay your power bill?



If you've received a higher than expected bill, Aurora Energy may be able to help you with payment plans, energy advice, and hardship support.



Payment extensions

You can extend the due date of your bill by up to two weeks.



Payment plans

If you need some extra time, we have a range of payment plan options available.



Annual electricity concession

If you have a Pensioner Concession Card, Health Care Card, or ImmiCard you may be eligible for a concession discount.



YES program

Our YES (Your Energy Support) program is available to help customers in financial hardship get back on top of their power bills.



Monitor your power with aurora+

aurora+ lets you see your power usage, pay as you go, and monitor your account balance, on your phone, tablet, or computer.



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