

Modern Slavery Statement 2023-2024

This Modern Slavery Statement ('Statement') provides an overview of Aurora Energy Pty Ltd's approach to modern slavery, and the risks associated with its operations and supply chain for the financial year 2022-23.

This Statement is made by Aurora Energy Pty Ltd (Aurora Energy) pursuant to the *Modern Slavery Act 2018* (Cth) ('*Modern Slavery Act*'). This Statement was approved on 29 November 2024 by the Aurora Energy Board as required by the Modern Slavery Act.



Trevor Danos, Chair of the Board

Who we are

Aurora Energy is Tasmania's leading energy retailer, committed to delivering high quality energy solutions for Tasmanians and supporting its local community. Aurora Energy's vision is that "Tasmanians Choose Us for their Energy Future" and its purpose is to "make energy easy for Tasmanians".

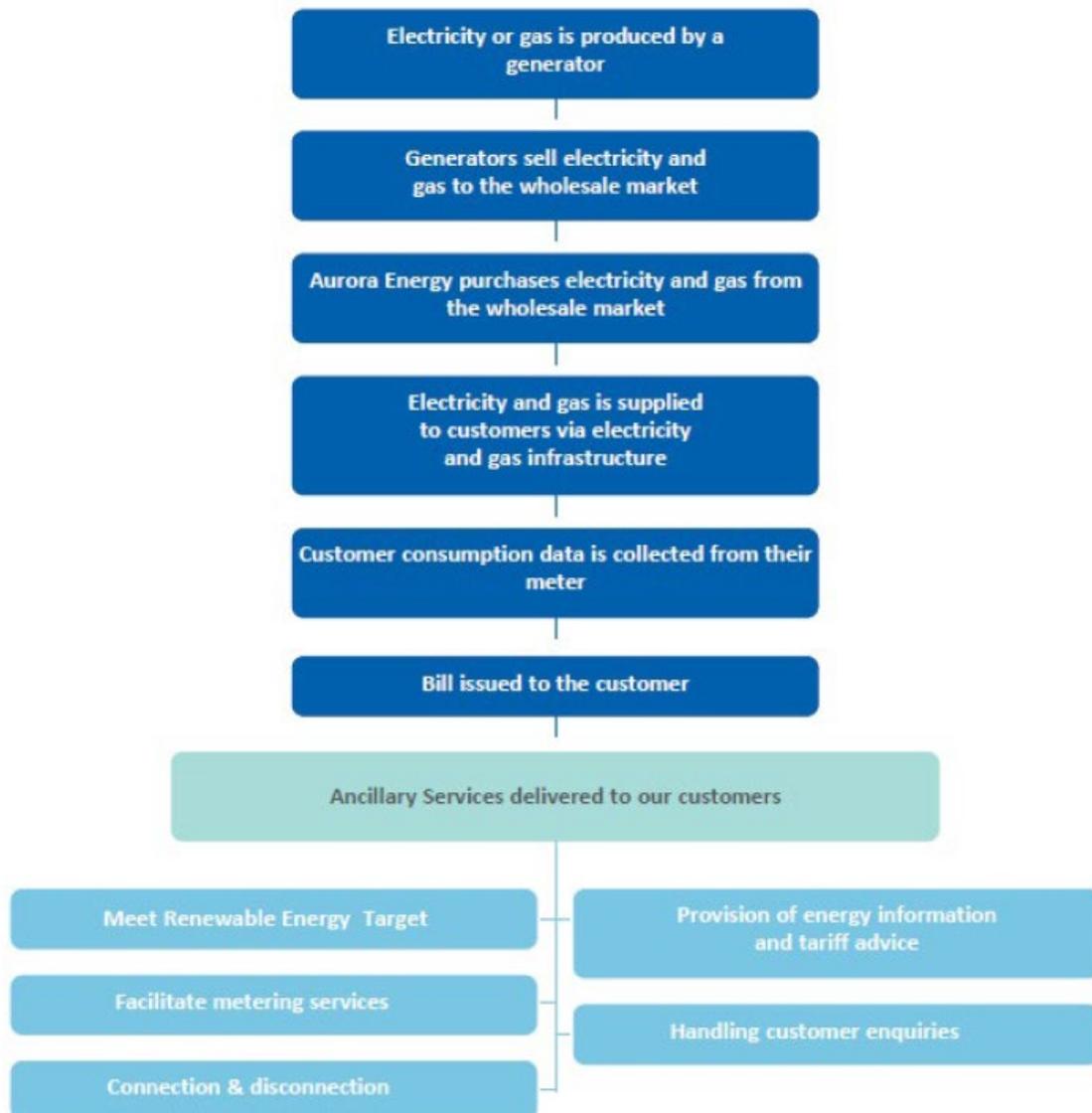
Aurora Energy's key business activities include retailing electricity and gas to residential and business customers, providing access to related services, arranging for the provision of metering services and wholesale energy purchasing through the National Electricity Market. As at 29 November 2024, Aurora Energy had 312 employees.

Aurora Energy was established in 1998 and is wholly owned by the Tasmanian Government. Its shareholders are the Minister for Energy and Treasurer. Aurora Energy was incorporated under the *Corporations Act 2001* (Cth) and is enabled by the *Electricity Companies Act 1997* (Tas). Aurora Energy is not part of a larger corporate group of entities, does not own or control other entities or subsidiaries and is not party to any joint venture.

Aurora Energy at a glance

Key operations

As well as retailing gas and electricity, Aurora Energy's operational supply chain includes purchasing energy from the wholesale market, meeting its Renewable Energy Target and supplying other key services to customers, including but not limited to entering into partnerships with aligned organisations to offer products. The suppliers involved in generation, wholesale, transmission, distribution and metering form an important part of Aurora Energy's supply chain and have not changed since the 2022-23 reporting period. Aurora Energy's key operations are described below:

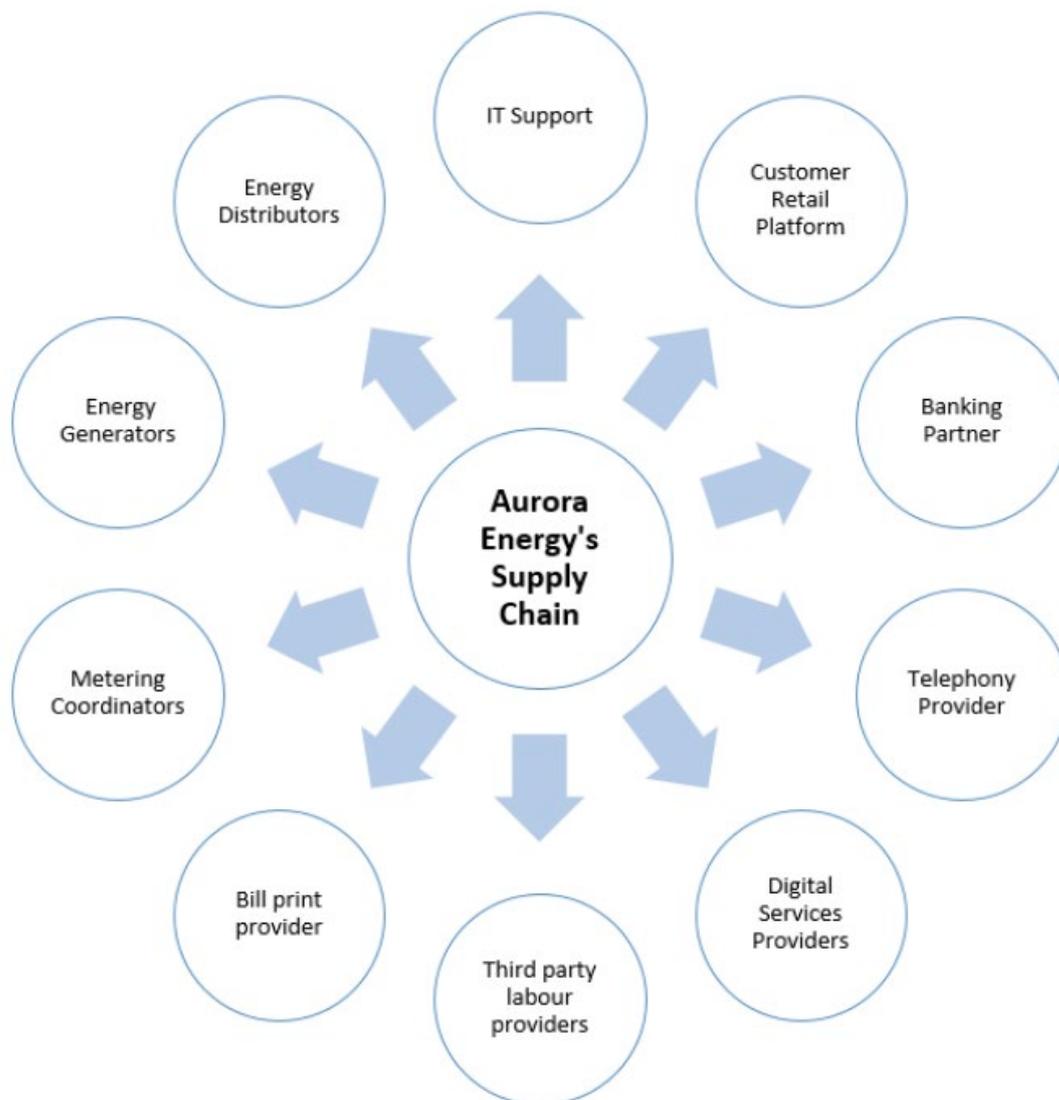


Supply chain

In order to conduct operations and deliver services to customers, Aurora Energy outsources some functions to third parties. As a result, Aurora Energy's direct suppliers include the wholesale energy products suppliers and suppliers for ancillary services.

The vast majority of Aurora Energy's suppliers are based in Australia. Arrangements with third parties range from short to long term engagements. In line with Aurora Energy's Delegation Policy, significant engagements must be approved by the Board.

A summary of Aurora Energy's supply chain is below, which has not materially changed since the 2022-23 reporting period.



Modern Slavery Risks

Overall Assessment

After undertaking appropriate risk assessments and examining its operations in light of industry and geographic risks, Aurora Energy has determined that its overall risk of causing, contributing or being directly linked to modern slavery through its operations and supply chains remains low.

Given the consistent and narrow nature of Aurora Energy's operations, its modern slavery risks are expected to be constant and remain low year on year.

Industry Risks

As an energy retailer, Aurora Energy operates in a service-based industry, with direct operations and most suppliers based in Australia. Aurora Energy does contract with a small number of technology entities based outside of Australia, however these are in countries with a low risk of modern slavery. Aurora Energy does not operate in high risk sectors such as domestic work, construction, manufacturing and agriculture. Additionally, Aurora Energy does not manufacture or sell batteries as part of its operations, both of which have been identified as being key modern slavery risks in the energy industry.

Geographic Risks

Aurora Energy does not directly source goods or services in countries considered to be the highest risk by the Walk Free Foundation in their 2023 Global Slavery Index. As the majority of Aurora Energy's suppliers are Australian based, goods and services are mostly sourced by Aurora Energy from within Australia.

On some occasions, Aurora Energy's metering suppliers may source goods or services for Aurora Energy from their direct suppliers or sub-suppliers who are located outside of Australia. Aurora Energy has identified that some sourcing countries are classified in the Global Slavery Index as having a higher risk of modern slavery. This mainly applies in respect of suppliers who provide specialised goods and parts required for meters. However, Aurora Energy's key risk of causing, contributing or being directly linked to modern slavery is further down its supply chain with entities it does not have direct contractual relationships with. With this being said, Aurora Energy still expects its suppliers and subcontractors to aim for ethical standards and to operate in an ethical, legally compliant and professional manner. When Aurora Energy identifies that one of its key supplier's engages sub-suppliers based in higher risk countries, Aurora Energy ensures that this key supplier is issued with an annual modern slavery questionnaire as part of its due diligence process as described in more detail below.

Third Party Risks

Several of Aurora Energy's key business activities are outsourced to third parties. Given outsourcing can increase the likelihood of causing, contributing or being directly linked to modern slavery, Aurora Energy ensures appropriate oversight and controls are in place to effectively manage these arrangements.

Aurora Energy's key third party outsourcing arrangements which could include a risk of modern slavery are:

- Installation of electricity meters by Aurora Energy's Metering Coordinators. There is a risk that modern slavery is present in the sourcing and/or manufacturing of meters. As the Metering Coordinator function is provided by third parties, Aurora Energy has less oversight over their operations and supply chain (including the procurement of meters);
- There are some suppliers that Aurora Energy must engage with, despite having no oversight over their appointment. For example, some customers have the ability to appoint their own Metering Coordinator. In these circumstances, Aurora Energy's ability to undertake due diligence prior to their appointment or to terminate these engagements is reduced;
- Aurora Energy utilises third party labour providers to provide contractors to fill temporary and project roles. Aurora Energy has less direct visibility over these workers and their employment terms. However, all workers are based in Australia, with the majority located within or close to Tasmania, and are therefore subject to local laws and regulations; and
- The cleaning industry is considered to be a high risk industry for modern slavery. Aurora Energy uses two Tasmanian based third party cleaning companies to service its Tasmanian offices and both companies employ staff located within Tasmania.

Indirect Supplier Risks

Several of Aurora Energy's suppliers have identified key indirect suppliers and subcontractors in their supply chain that are of a greater risk of modern slavery. The majority are related to IT software and support, cleaning, catering, office supplies and professional services. However, these indirect suppliers are primarily located in Australia, which is not a high risk geography for modern slavery risks.

The majority of suppliers that are based outside of Australia operate in countries with a low risk of modern slavery. Aurora Energy's visibility over key indirect suppliers and subcontractors is increasing each year. Aurora Energy expects indirect suppliers and subcontractors to aim for ethical standards and to operate in an ethical, legally compliant and professional manner.

Actions to address the risk of modern slavery

Aurora Energy is committed to operating ethically and taking action to assess and address the risk of modern slavery in its supply chain and operations. The actions Aurora Energy undertook in 2023-24 to address the risk of modern slavery include:

- Aurora Energy continued to scope and map its supply chain with respect to modern slavery risk;
- Procurement of goods and services was conducted with appropriate due diligence before Aurora Energy engaged the supplier;
- Aurora Energy's modern slavery obligations are included in its Compliance Framework and form part of an annual attestation process. The Board has visibility over the results of the attestation process, including any non-compliance;
- Where possible, key supplier contracts contain provisions covering compliance with key legislative requirements including workplace health and safety and modern slavery;
- Aurora Energy issues selected key suppliers with an annual modern slavery questionnaire to complete for each reporting period. The questionnaire asks suppliers to provide details on their modern slavery policies and training as well as details about their key suppliers and subcontractors. The suppliers selected to complete the questionnaires were those considered to be 'high risk' based on Aurora Energy's reliance on the supplier, the industry they operate in or due to other modern slavery risk factors identified by Aurora Energy. Aurora Energy's

Metering Coordinators, third party labour providers, cleaning companies and IT and software partners were included in this process. Overall, Aurora Energy found that its suppliers are taking appropriate actions to reduce the modern slavery risks in their supply chain;

- Aurora Energy has developed and implemented a Supplier Code of Conduct ([available here](#)). The Supplier Code of Conduct outlines the expectations for ethical business practices that Aurora Energy has for its suppliers;
- Aurora Energy has a robust policy framework to support its response to modern slavery risk. A Modern Slavery Policy ([available here](#)) was introduced in 2019 and refreshed in 2024, to demonstrate Aurora Energy's commitment to complying with the *Modern Slavery Act* and reducing modern slavery risk. This policy includes the Supplier Code of Conduct;
- Aurora Energy has a Public Interest Disclosures Policy ([available here](#)) to outline how Aurora Energy complies with whistleblowing legislation. Current and past employees, family members and contractors are able to make disclosures about improper conduct or detrimental action, including modern slavery practices, by Aurora Energy; and
- Aurora Energy has recruitment practices, policies and procedures in place to ensure fair treatment of its workforce. A large portion of Aurora Energy's workforce is employed under permanent, fixed term or part time arrangements. All employees are engaged under written contracts of employment on terms and conditions that are in accordance with Australian legislation and applicable Enterprise Agreement.

Where remediation is required, Aurora Energy will work with the relevant supplier to develop actionable solutions. Where it is evident that the supplier will not take reasonable steps to prevent or prohibit modern slavery in their business, Aurora Energy will consider alternative arrangements.

The effectiveness of these actions and future directions

Aurora Energy believes that the actions it is taking continue to be effective in mitigating the risks of modern slavery. The effectiveness of these actions has been determined by measuring the actions taken against the key risks that Aurora Energy identified. Aurora Energy will continue to monitor these actions to ensure its response remains effective into the future.

Aurora Energy is also comfortable that its modern slavery risks are being appropriately mitigated through the actions its suppliers have advised are in place to reduce modern slavery risk and the strong worker protections and entitlements under Australian law. Aurora Energy will continue to monitor and liaise with its suppliers in future reporting periods to ensure their commitments to addressing modern slavery risks continue.

In the 2024-25 financial year, Aurora Energy's key objectives as part of its ongoing response to modern slavery risks include:

- Assessing the maturity of Aurora Energy's approach to managing modern slavery risks related to its operations and supply chain;
- Continuing with and enhancing the modern slavery questionnaire process with key suppliers;
- Further assessing potential modern slavery risks in Aurora Energy's direct and indirect supply chain;
- Developing an online modern slavery training course and providing modern slavery refresher training to key staff; and
- Regularly viewing and updating the policy framework as required.